

AXACTOR



Arctic Securities

Nordic Debt Collection Webinar

Johnny Tsolis, CEO

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The Axactor Group has in only 10 years been established as a leading European player in the collection industry

Axactor platform

- Established in 2015 with headquarters in Oslo, Norway
- Aggressive strategy with company acquisitions from early 2016, quickly establishing pan-European presence

Acquired companies

Dabogados

CR
SERVICE

GESLICO

IKAS

CSUNION™
CREDIT MANAGEMENT SOLUTIONS

ALTOR

S P T

SPT FINLAND

PROFACT°

Geographical presence

- Operations in six countries; Finland, Germany, Italy, Norway, Spain and Sweden
- Business model of portfolio acquisitions (NPL) and third-party servicing (3PC)¹

Number of employees

~1,200
FTEs



Portfolio acquisition

- Non-performing loan portfolio of EUR 2.3 billion in estimated remaining collection
- 220 portfolios acquired since the start (188 unsecured portfolios)
- 75% of total revenue²

Estimated remaining collection³

EURbn



Solid offering within core products demanded by banks and financial institutions

Pre-collection

- Reminder services by written communication or phone activities before the account is sent to debt collection



Mainly unsecured

Debt collection

- Outsourcing of debt collection treatment from first day of delinquency to account being solved or sold



Mainly unsecured

Portfolio acquisition

- Purchase of non-performing loans either in one-off agreements, or as forward flow agreements



Unsecured 89% | Secured 11%¹

Main segments within collection and portfolio acquisition:



Credit card



Consumer loans

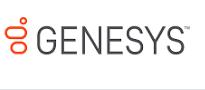


Car loans & leasing

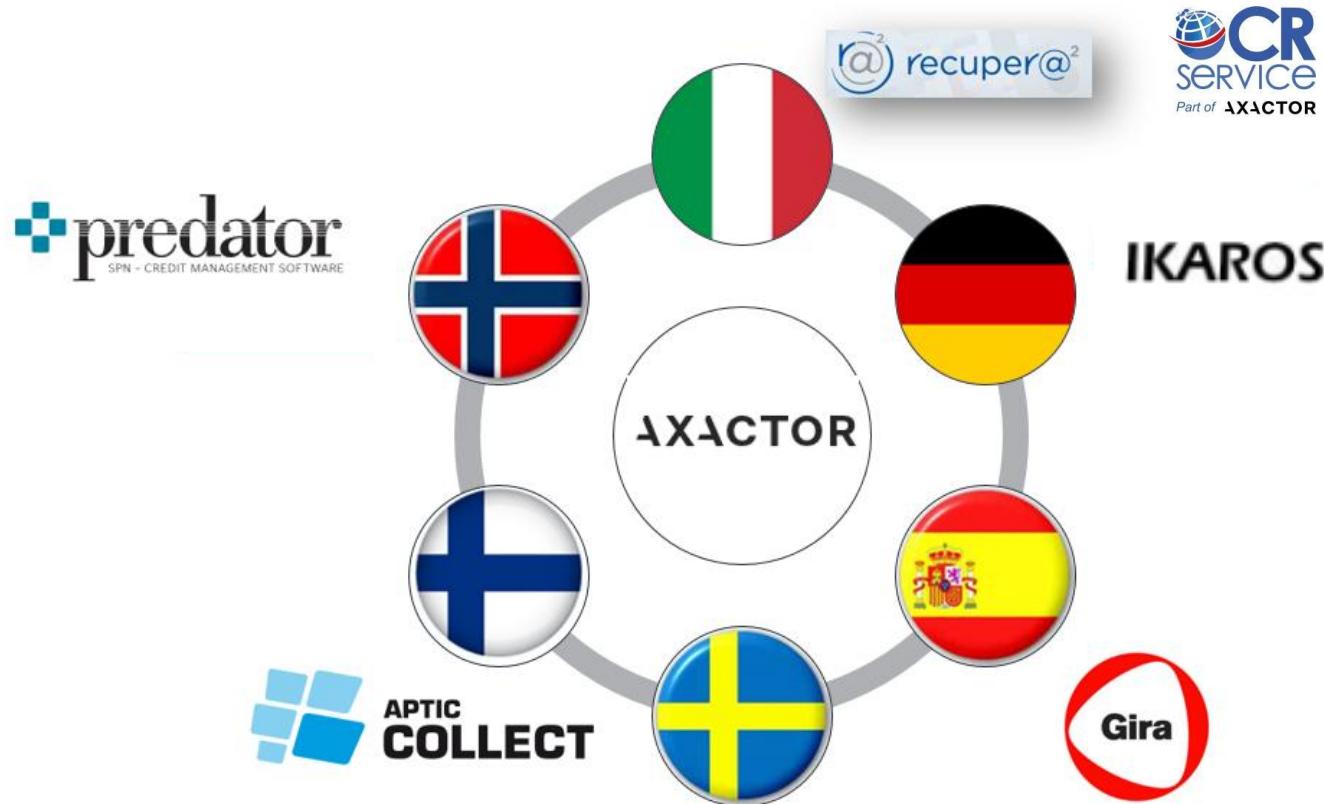


Mortgage shortfalls

Axactor focus on having a uniform IT platform in most areas to ensure scalability and cost efficiency...

Axactor	Infrastructure	ERP	Dialer ¹	CRM	Business intelligence	Project system	HR
							
							
							
							
							
							

...while core collection systems use software that are tailored for local regulations and collection practices



/ Continuously working to improve operational excellence



Site consolidation in Italy completed
Realizing cost synergies and efficiency improvements



IT infrastructure migration completed
Improving cost efficiency



Migration of dialer system initiated
Omnichannel system with AI embedded



New management in Germany
Improved 3PC benchmarks and operational quality

Key operational improvements 2025

Key competitive advantages: Prepared for growth through standardized processes and a lean organization



Pan-European presence with deal access

All markets with strong growth potential, and Axactor uniquely positioned with solid relationships and possibility to invest heavily across the whole range of asset classes



Cost leadership

Industry leading cost position making it possible to win 3PC contracts and portfolio acquisition deals with high profitability



Standardised technology driven platform

All markets on the same infrastructure, with group-wide systems enabling efficiency and effectiveness in collection operations



Balance sheet strength and liquidity

Balance consisting of ~90% NPL portfolio values and cash, and only 5% goodwill, showing strong underlying value (realizable)



Financial highlights for the third quarter



Double-digit revenue growth with solid contribution from both segments

- Gross revenue growth of 11% y-o-y¹
- Total revenue growth of 12% y-o-y in combination with a contribution margin expansion of 2%-points



Solid EBITDA of EUR 33m, up from EUR 27m last year

- 23% EBITDA growth driven by revenue growth and strict cost control



Annualized return on equity to shareholders of 11%

- Net financial expenses down 23% y-o-y, lower IBOR³ elevates financial performance

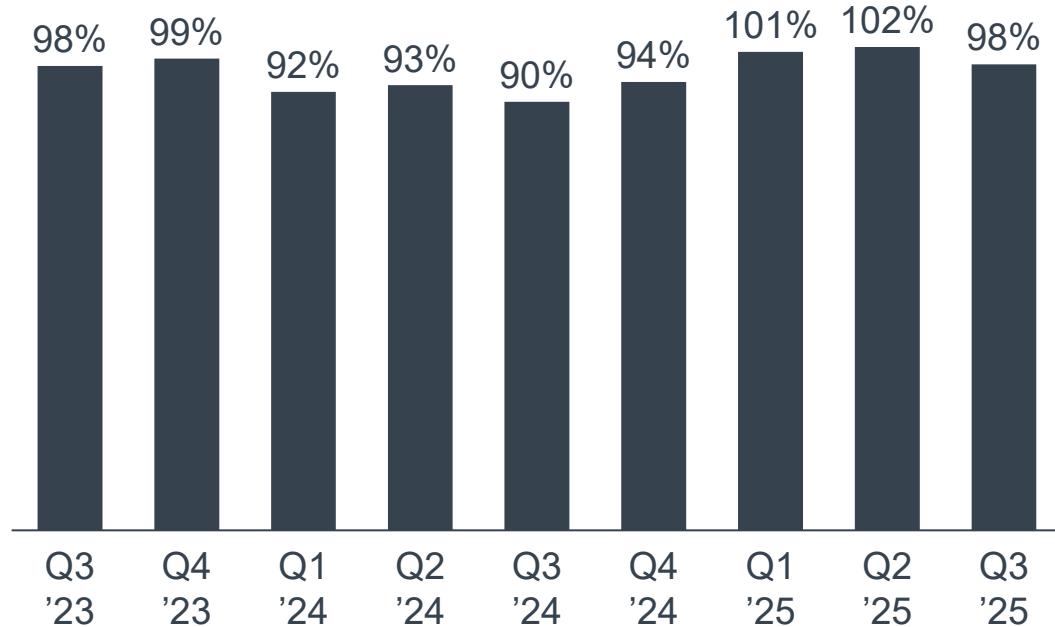


Secured the option to utilize the RCF to refinance the residual outstanding balance of ACR03

- Ensures flexibility with regards to refinancing of the only maturity in 2026

Collection as expected in line with active forecast YTD

Collection performance



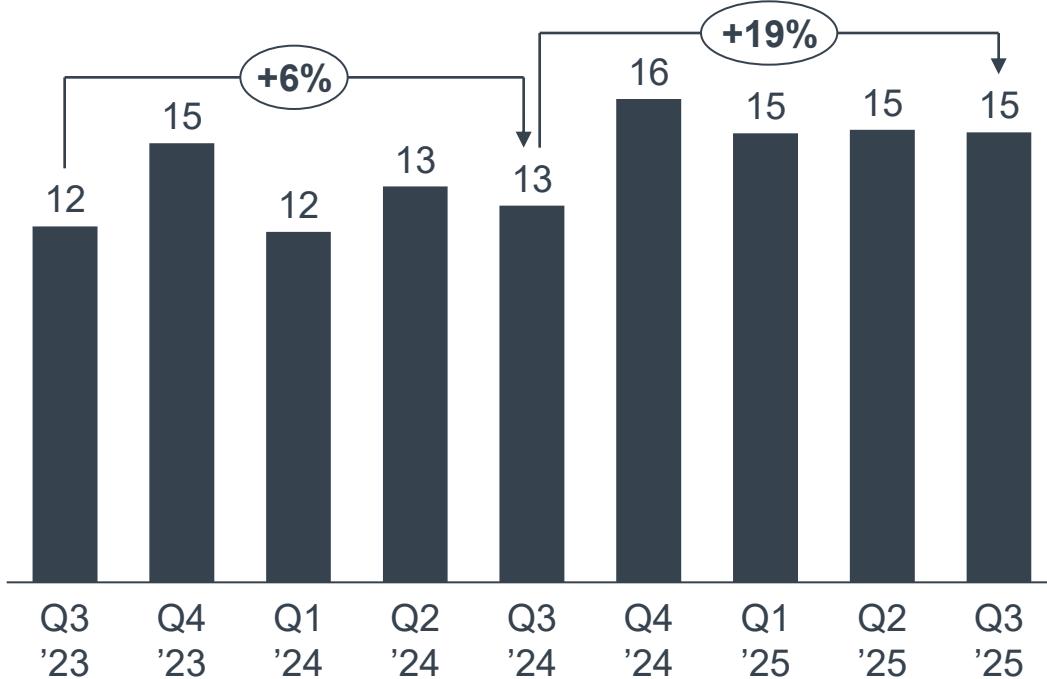
Comments

- Collection performance of 98% for the quarter and 100% YTD
- Supported by Q4'24 revaluation
- Expect collection in line with forecast going forward

Continued double-digit growth on 3PC

3PC total revenue¹

EURm



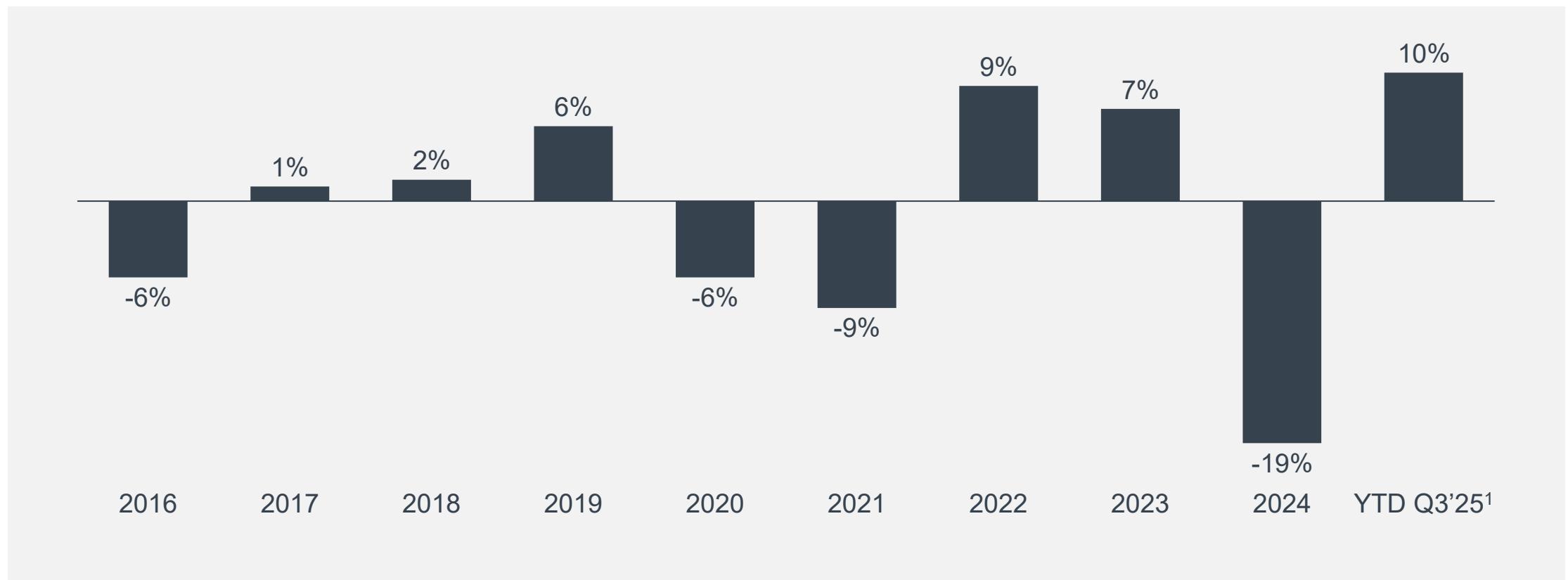
Comments

- 3PC segment with continued momentum
 - Growth in all markets
 - Norway and Spain primary growth drivers
- Spain growth fueled by successful partnership with major investment fund
- On track to onboard previously announced landmark agreement in Norway
- Solid pipeline providing foundation for continued growth

Double-digit annualized ROE YTD

- Increasing to 11% excluding NRIs

Return on equity to shareholders



Financial targets for 2026



Growth

NPL investments of EUR 100 – 200 million annually



Profit

Minimum 12% ROE¹ in 2026



Returns

20 - 50% dividend payout ratio annually



Leverage²

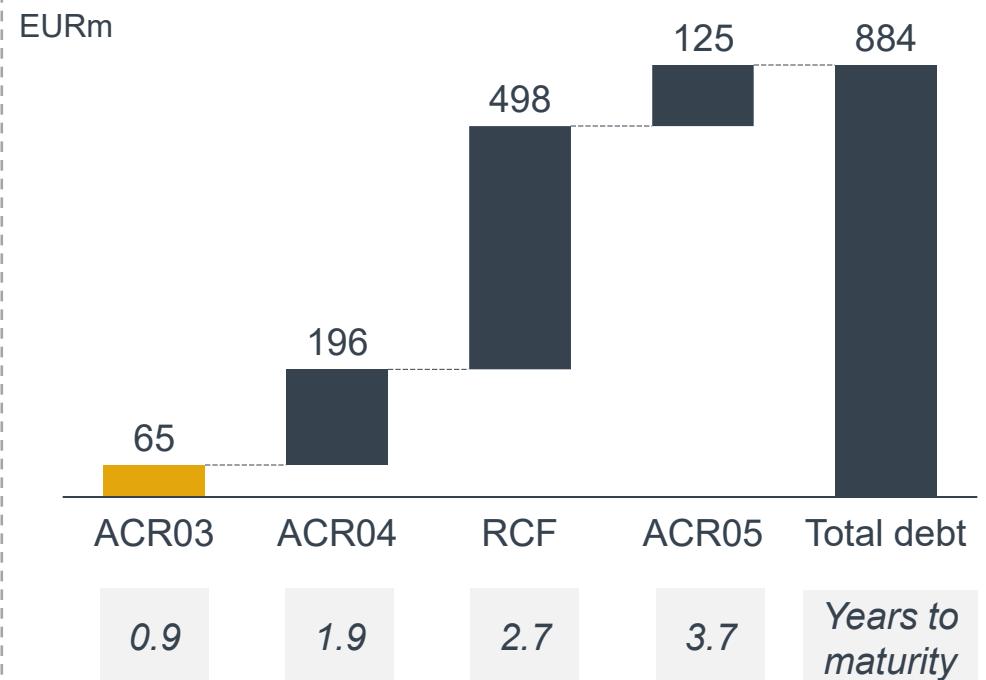
Maximum leverage of 3.5x in 2026

2025 had refinancing in focus, providing financial flexibility for 2026

Successful refinancing initiatives

- In Q2 the company successfully extended the RCF at compelling terms and issued a new 4-year EUR 125m bond (ACR05)
- In Q3, the company secured the option to utilize the RCF to refinance the residual outstanding balance of ACR03 of EUR 65m
- Axactor now has full flexibility with regards to refinancing the 2026 maturity of EUR 65m

Debt structure as of Q3 2025¹



Smaller-sized portfolios sold to ensure a healthy balance sheet and renew the NPL stock

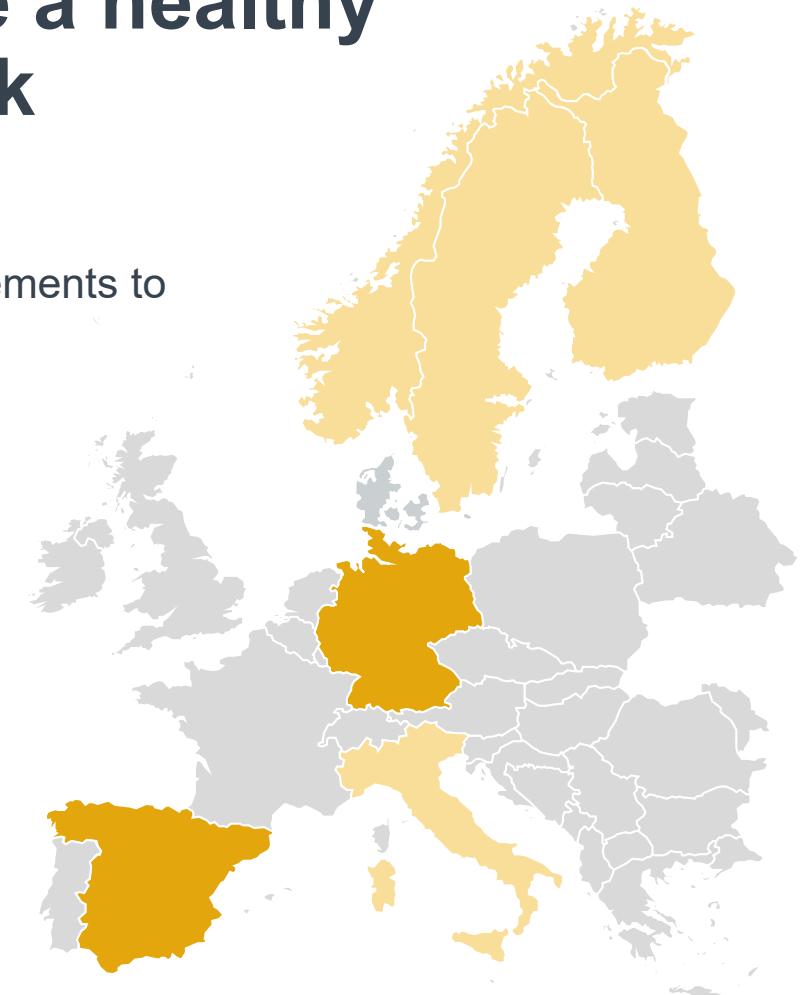


During Q4 2025, Axactor entered into binding agreements to sell smaller-sized portfolios in Germany and Spain

Oldest remaining vintages

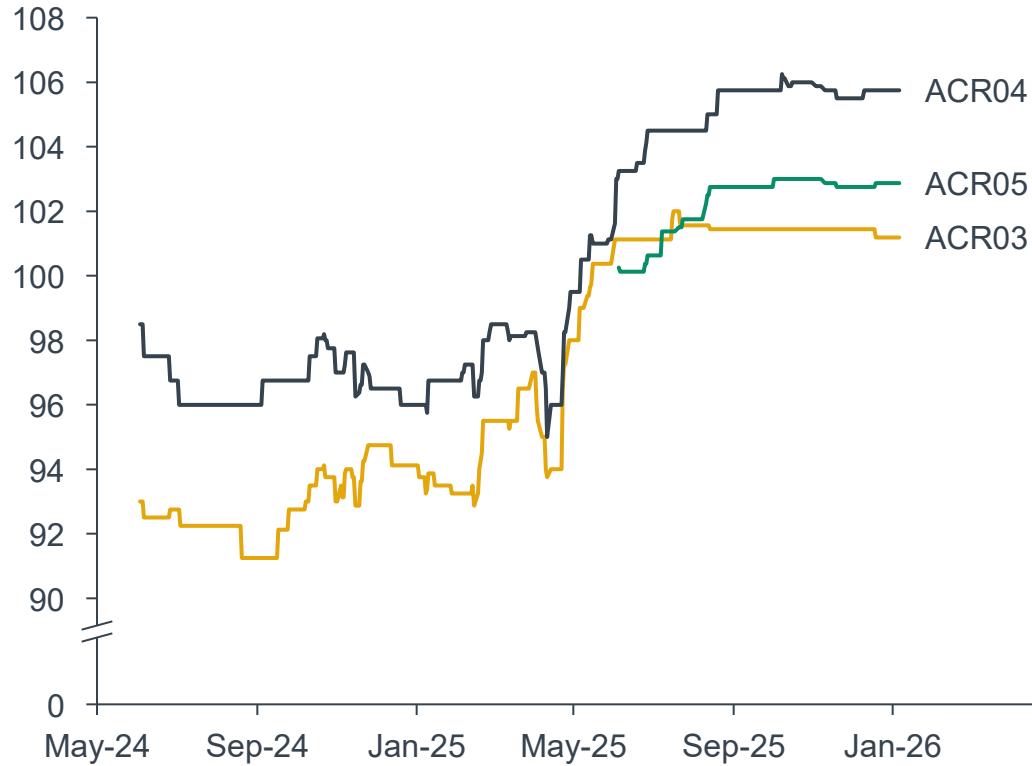
Total proceeds approximately EUR 15 million

Premium of more than 20% over book value



With refinancing in place, bond spreads have improved, and S&P rating revised to stable

Daily mid price, % of par



Revised credit outlook from S&P Global Ratings

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Axactor ASA Outlook Revised To Stable From Negative As Short-term Refinancing Risk Decreases

S&P Global Ratings

Research Update

Axactor ASA Outlook Revised To Stable From Negative As Short-term Refinancing Risk Decreases; 'B-' Ratings Affirmed

November 27, 2025

Rating Action Overview

- Risk-reducing efforts Norway-based distressed debt collector Axactor ASA (Axactor) have improved its capital structure and diversified its maturity profile.
- However, revenue will remain depressed, coming from a smaller investment portfolio and the phasing out of positive effects from last year's portfolio sales, and could therefore put some pressure on the company's ratings.
- Therefore, we revised the outlook on our ratings on Axactor to stable from negative and affirmed our 'B-' long-term issuer credit rating on Axactor and our 'B-' rating on its senior unsecured debt.
- The stable outlook reflects the absence of major debt maturities within the next 12 months and our expectations that the company will maintain collection levels more in line with its active recovery function.

Rating Action Rationale

We revised the outlook on our ratings on Axactor to stable from negative following the company's capital structure improving, which decreased its refinancing risk. Following a capital structure review, the company has reduced its debt-to-equity ratio and increased its cash position, which led to negative revaluations and portfolio sales, the company decreased its investment targets for 2025. In April 2025, the company announced the issuance of a new senior unsecured bond with 70% of its interest-free loan facilities due in 2026. In April 2025, the company announced the renewal of its revolving credit facility (RCF) under the same terms until 2026 and brought back non-recourse guarantees from its shareholders. In June 2025, the company successfully issued a new senior unsecured bond with a principal amount of €200 million, which was used to reduce the outstanding amount of highly levered €200 million of its ACR03 bonds in September.

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10 years after inception, Axactor is ready to leverage its optimized platform to grow profitable scale

Gross revenue, EUR million

